

IT Health Check Clinical

Description

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3â??5 minutes â?¢ No tech jargon â?¢ Free Consultation

Security Confidence

Is MFA turned on for all staff and admin access to PHI systems (EHR, email, remote access)?

When a provider, hygienist, therapist, or Are departing staff fully removed from EHR, email, imaging, and other systems within 24 hours?

Do staff only access the patient data and systems required for their role?

Backup Assurance

Are your EHR, imaging, and shared clinical files backed up automatically every day?

Has a backup for your EHR, imaging, or shared drive been test-restored in the last 6 months?

Do you keep a secure offsite or cloud backup separate from your main systems?

Network & Reliability

Is your clinical network completely separate from guest/patient Wi-Fi?

Are all clinic computers and tablets kept up-to-date with security patches?

Do your systems (EHR, scheduling, billing, imaging, telehealth) work smoothly together without lots of manual fixes or double entry?

Password & Access Health

Do staff still share generic logins or reuse passwords across systems?

Does your clinic use a secure password manager for shared logins, or are passwords still scattered across sticky notes, texts, emails, or saved only on individual staff devices?

Oversight & Ownership

Is there a clearly identified person or partner responsible for your clinic's IT (beyond whoever has time at the front desk or among providers)?

Are your IT details (logins, vendor contacts (EHR, imaging, phone, billing), network diagrams, and basic procedures) documented in one secure, central place?

Business Continuity

If your main EHR/EMR server or cloud account went down today, could you realistically see patients again and access charts within 24 hours?

Do you have a simple, written plan for handling IT incidents or suspected PHI breaches including who to call, what to shut off, and how to communicate with patients if needed?



Color-coded result + 3 probability-based insights. Not sure counts partially.

Get My Score

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