

## Services

### Description

“Tech should support your goals” not distract from them.”

## Find the Right IT Support to Keep Your Business Running Smoothly

You want technology that supports your team — not slows it down. Whether you need reliable day-to-day IT support, cloud solutions, documentation, automation, or strategic consulting, this page gives you a clear path to the services that match your needs.

Not sure what you need? Every business is different. We’ll help you prioritize, plan, and take the next best steps.

[Schedule a 15-Minute Call](#)

### Start with What You Need — Grow as You Go

Whether you need help keeping things stable day-to-day or you’re ready for more strategic oversight, we’ll meet you where you are.

Many clients begin with Managed IT support — then add vendor management, IT planning, or project leadership as their business evolves.

You don’t have to choose everything at once. We’ll help you build a support structure that grows with you.

## Our Services

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JS3 Consulting delivers managed IT, security, and operational support through a structured, accountable model.

Our services scale from small business environments to regulated healthcare operations.

[Small Business](#)

[Healthcare](#)

[Core Services](#)

## Core Managed IT Services

These services form the foundation of every JS3 engagement.

They are designed to provide clear ownership, predictable support, and a stable IT operating environment.

### Help Desk & User Support

Responsive support your team can count on.

When someone needs help, they get it fast from a team that knows your environment. No ticket black holes. No endless back-and-forth.

### Managed Endpoint Support

Keep your tech running without the noise.

We take IT issues off your team's plate and make sure things work like they should. Support requests are handled quickly, systems stay healthy, and nothing falls through the cracks.

### Patch & Vulnerability Management

Stay protected without breaking your systems.

We handle operating system and app patching with care validating changes, planning rollbacks, and working within smart maintenance windows so updates don't become disruptions.

### Security Tooling & Monitoring

Protection that's proactive not panicked.

We deploy endpoint protection, monitor threats, and triage alerts in a way that reduces risk without adding noise or slowing your team down.

### Identity & Access Management

The right people have access. The wrong ones don't.

We manage user lifecycles, enforce MFA, and keep access clean across systems so your team stays secure, productive, and audit-ready.

### Microsoft 365 & SaaS Management

Make the most of your tools and keep them secure.

We manage configuration, email security, user access, and identity integration across Microsoft 365,

Google Workspace, and other SaaS platforms – so nothing slips through the cracks and your team stays productive.

#### Backup & Disaster Recovery

Be ready – even when things go wrong.

We protect your critical data with encrypted backups, clear recovery plans, and tested restores – so you can bounce back fast and stay compliant.

#### Vendor & License Management

Simplify vendor noise. Keep things moving.

We track licenses, coordinate with vendors during support issues, and help keep the right parties accountable – so problems don't get stuck in limbo. Strategic vendor oversight is available with our vCIO overlay.

#### IT Documentation & Asset Visibility

Know what you have. Fix it faster. Plan ahead.

We maintain clean documentation, asset inventories, and system diagrams – giving your team and vendors the clarity to operate and scale with confidence.

#### Remote & Onsite Support Delivery

Support that shows up – wherever it's needed.

We prioritize remote response for speed, but we're there in person when hands-on work matters most – no gaps, no delays.

#### Website Updates & Maintenance

Ongoing maintenance, plugin management, updates, and content changes to ensure your site stays reliable, and secure.

### [Learn More](#)

#### Data Analysis & Reporting

Turn system, usage, and workflow data into insights that support better decisions. Add-On

### [Learn More](#)

### [Learn More](#)

#### vCIO Strategy & IT Governance

Add-On

Executive-level oversight for smarter IT decisions.

vCIO services translate day-to-day operations into clear strategy, risk visibility, and proactive planning – so leadership can make confident, informed decisions.

We align technology with business goals through structured roadmaps, budget forecasting, lifecycle planning, and ongoing risk assessment.

For regulated or growing organizations, vCIO also establishes governance: defining standards, documenting exceptions, and ensuring leadership understands both exposure and remediation paths.

## Services by Market

**Choose your path â?? we tailor support to your environment.**

*Healthcare includes medical practices, behavioral health, dialysis/renal, PT/OT/Chiro, and other regulated settings where compliance, uptime, and precision matter.*

Small Business

Healthcare

Add-On Services

Complete Small Business IT Ownership

We act as your IT department â?? not just a help desk. Clear ownership, defined standards, and accountable execution so nothing falls through the cracks.

Day-to-Day User Support

Fast, reliable support for everyday issues â?? like logins, printers, or software hiccups â?? delivered remotely when possible, onsite when needed

Workstation & Device Lifecycle Management

We help you plan ahead for device replacement and maintenance â?? so you avoid sudden failures, downtime, and unexpected expenses.

Network & Wi-Fi Reliability

We design and manage networks that keep your team connected â?? with reliable Wi-Fi, secure remote access, and no daily headaches.

Microsoft 365 & SaaS Management

We manage Microsoft 365 and other SaaS tools so they stay secure, cost-effective, and set up to support how your business runs.

Security That Doesn't Get in the Way

Endpoint protection, patching, MFA, and backups implemented quietly â?? reducing risk without slowing your team down.

Documentation & Visibility

We keep clear records of your systems, devices, and vendors â?? so you're never guessing what you own, what it costs, or who to call.

Planning, Budgeting & Growth Support

vCIOâ?? guidance to align IT with hiring plans, growth goals, and operational priorities â?? not reactive firefighting. Add-On

[Learn More â??](#)

HIPAA-Aligned IT Operations

Compliance without compromising care.

We build IT environments that meet HIPAA Security Rule expectations with access controls, auditability, and incident readiness implemented in ways that protect patient data without disrupting clinical workflows.

#### Regulatory & Audit Readiness

No more last-minute scrambling.

We support OCR audits, CMS surveys, and accreditation reviews with ongoing risk assessments, evidence collection, and documentation so you're always prepared, not reacting.

#### EMR / EHR Support & Vendor Coordination

Support that knows the workflow.

We handle EMR/EHR system updates, integrations, and vendor coordination with clinical workflows in mind reducing downtime, delays, and finger-pointing.

#### Identity, Access & Workforce Controls

Right access. Right roles. No gaps.

We help manage MFA, onboarding/offboarding, and access reviews across clinical roles, float staff, and multi-site practices so your team stays secure and ready to deliver care.

#### Telehealth & Secure Communications

Secure access that works for real-world care.

We support video, messaging, and remote access solutions that enable HIPAA-compliant telehealth without breaking your team's flow.

#### Dialysis & Renal-Focused IT Support

Built for chair-side realities.

We bring EMR-aware, workflow-sensitive support to dialysis environments planning for uptime, vendor coordination, and CMS survey readiness without slowing down care.

#### Behavioral Health & Privacy-Forward Environments

Privacy-first IT for sensitive care settings.

We support behavioral health and other privacy-forward environments with secure workflows, access controls, and data protection designed for high-trust, high-compliance operations.

#### Solutions for Small & Specialty Practices

We provide scaled healthcare IT solutions for small practices, PT/OT, chiropractic, and specialty clinics balancing compliance, usability, and cost without over-engineering.

#### Healthcare vCIO & Governance Overlay

Executive-level oversight tailored for regulated healthcare environments.

We translate day-to-day IT operations into clear strategy, documented risk, and defensible decision-making for leadership.

This includes healthcare-specific roadmaps, risk registers, remediation tracking, and executive reporting aligned to HIPAA, CMS, and audit expectations without disrupting clinical workflows.

Required for regulated environments

### [Learn More](#)

#### vCIO Strategy & IT Governance

Get executive-level guidance that brings clarity to your IT decisions.

We align your technology with business, clinical, and regulatory priorities through strategy, structured

planning, risk visibility, vendor coordination, and ongoing oversight â?? defining clear outcomes, mapping success over time, and meeting regularly to review progress â?? so you can make confident, informed decisions as your organization grows.

### [Explore vCIO Services â??](#)

#### Web Services

Keep your website running smoothly â?? without adding more to your teamâ??s plate.

We handle ongoing maintenance, plugin management, updates, and content changes to ensure your site stays reliable, secure, and aligned with your organization.

### [Explore Web Services â??](#)

#### Cloud Solutions

Make your cloud environment work for you â?? not the other way around.

We help growing organizations modernize with secure cloud planning, Microsoft 365 integration, remote access, backup/recovery design, and cloud cost optimization that supports real-world operations.

### [Explore Cloud Solutions â??](#)

#### Data Analytics & Reporting

Visibility that drives better decisions.

From dashboards to workflow analysis, we turn raw data into actionable insights â?? supporting leadership visibility, compliance reporting, and continuous improvement, all leading to better informed decisions.

### [Explore Data Analytics â??](#)

#### Technical Writing & Documentation

Clear, useful documentation that supports your team and satisfies auditors.

We create SOPs, policies, governance artifacts, and operational guides that improve clarity, consistency, and audit readiness â?? all tailored to your environment.

### [Explore Technical Writing â??](#)

#### AI Solutions & Automation

Start using AI where it makes sense â?? with guidance, not guesswork.

We help teams apply AI tools like ChatGPT to reduce manual work, improve consistency, and support smarter decisions â?? through workflow automation, prompt design, and business-specific GPTs. No custom coding required.

### [Explore AI Solutions â??](#)

## Not sure where to start?

Tell us about your workflow, your team's constraints (like time, budget, or compliance), and what a better looks like for you.

We'll help you zero in on the right service track and keep the plan realistic for your size and goals.

[Schedule a 15-Minute Call](#)

### Date

2026/04/03

### Date Created

2026/02/05

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